

DISCLAIMER CARE AND MAINTENANCE

DISCLAIMER

U-Quartz surfaces may vary slightly in color, texture, and pattern due to the natural variations in the materials used in the manufacturing process. Additionally, U-Quartz is not a seamless product and therefore the pattern and shade may vary where there are seams.

We recommend that customers handle U-Quartz surfaces with care and follow the guidelines below for maintenance. Any damage caused by improper use or installation is not covered under our warranty. U-Quartz surfaces require proper structural support for all applications.

A U-Quartz sample will provide a general representation of the material based on a small cut of the full slab and may not indicate all characteristics of the full slab or the final installed product. Color shades may vary slightly from the sample piece to the full slab.

We have taken all reasonable precautions to ensure that our products are durable and resistant to damage, however we cannot guarantee that U-Quartz surfaces will not scratch, stain, chip, or crack under certain circumstances.

U-Quartz (or the appointed wholesaler) does not perform any fabrication or installation. All such labor or workmanship is performed by independent stone professionals or contractors. The stone professional must remove the protective film and inspect material prior to fabrication or installation. As such, our U-Quartz warranty is strictly limited to the product only. The U-Quartz warranty does not cover any labor or workmanship in any capacity.

Care and Maintenance

Routine Cleaning: U-Quartz surfaces do not require sealers or special cleaning solutions. Simply clean your U-Quartz surface with warm water and a mild detergent applied by a soft rag. Avoid using chemical cleaners which include bleach or oxidizers and avoid cleaning your U-Quartz surface with abrasive sponges. Always dry the surface after cleaning.

Although U-Quartz surfaces are non-porous and do not allow stains to penetrate the exterior, certain agents like dyes, markers, and other chemicals can permanently discolor the quartz surface. If your surface comes into contact with one of these agents or you encounter a stubborn stain, always clean these areas as soon as you notice them.

Things to Avoid:

- Avoid placing hot pans/skillets/crock pots directly on U-Quartz surfaces
- Do not expose U-Quartz surfaces to chemicals which include: bleach/high pH/acids/oxidizers
- Do not expose U-Quartz to: paint removers, pipe cleaners, oil soaps, dishwasher detergents
- Do not use wire brushes, harsh sponges, or abrasive scrub pads on U-Quartz surfaces
- Avoid using sharp utensils directly on U-Quartz surfaces, cutting board is recommended

The U-Quartz warranty does not cover damage caused by physical impact, chemical use, or normal wear-and-tear, acts of nature, staining, scratches, or chips. It is the owner's responsibility to keep the quartz countertop/surfaces clean and well-maintained.